



The No-Fault Classroom: Tools to Resolve Conflict & Foster Relationship Intelligence

Sura Hart, Victoria Kindle Hodson

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Positing a radically new understanding of the root of conflict—unmet needs—this analysis boldly directs students and teachers to recognize feelings as important messengers of those needs. Refocusing attention from feelings to the needs behind the feelings addresses the underlying problem rather than the symptom; with this objective, the concept of the “No–Fault Zone” is introduced. It is a place in the classroom free from criticism or blame where students learn trust and respect for one another, develop successful conflict-resolution skills, and the responsibility for resolution shifts from teacher to students. The complete conflict resolution curriculum is included, providing step-by-step guidance and making this classroom kit a time-saver for busy teachers.

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